

### policy guidelines (cont'd)

classes and interests in the community, must conduct itself democratically and responsibly, and must encourage the voluntary association of people interested in its work.

Eventually, the Steering Committee as presently constituted must give way to a more formal elected Executive with clearly defined powers. The details of the actual organization await further consultation; however, in the meantime, some formal liaison must be developed with the Program's apparatus as is presently conceived. Therefore, it is necessary to have elected citizens on the Personnel Committee (responsible for hiring staff), on the Budget Committee (responsible for determining finances), and on the Coordinating Committee of the Greater Vancouver Mental Health Project. In terms of hiring, it is further felt that while professional training does confer useful knowledge and skills, previous experience and capability are more important than professional qualifications. Specifically, the Citizen's Committee should be charged with:

(i) Reviewing on a regular basis the work of the Team;

(ii) Providing organized channels wherein effective citizen input can be realized;

(iii) Actively publicizing the work of the Team and of other groups that offer mental health services in Kitsilano so that

- people who need the services can find out where and to whom they might go in trying to resolve their problems;

- the community can begin to

have information that is necessary for determining the mental health needs of Kitsilano and the range of services that are needed;

(iv) Acting in a liaison and organizing capacity to coordinate relations with other groups in the Kitsilano area whose interests involve mental health.

These objectives can be reached only if there is effective citizen voting power on the bodies determining the goals, orientation and practice of the program.

#### E. Location

Not insignificant in the method of service delivery is the location of the Team offices. This location should not be situated in the sterile conditions reminiscent of impersonal institutions, but rather in a warm, home-like setting (Kitsilano House is a good example). Setting is important in creating the atmosphere of humane-ness, sensitivity and involvement which is at the very core of our wish for better treatment.

#### F. Conclusions

This document, by no means complete, has attempted to formalize the history, desires and goals of the community Citizen's Committee, and to help guide its future direction. It cannot be too strongly emphasized that a community health team without extensive community support and involvement is a mockery. We feel that our proposals are realistic, sensible, and totally in keeping with the more progressive philosophy embodied in a community approach to community problems.

The time for involvement is now.



this...



or this

## CITIZENS ORGANIZE FOR MENTAL HEALTH

You are invited to a public meeting

**JULY 24, 1973**

**KITS UNITED CHURCH  
2nd & LARCH 7:30 pm**

ANYONE WHO HAS NEVER  
EXPERIENCED STRESS PUT UP YOUR HAND

# THIS IS THE WAY WE'D LIKE TO SEE TI

The following policy guidelines were adopted by the Kitsilano Citizens' Committee at their meeting on June 5, 1973.

## A. Preamble

The Citizen's Committee of the Greater Vancouver Mental Health Project in Kitsilano was formed, in part, to ensure adequate nonprofessional citizen involvement in the broad program being formulated. It had become clear, by fall of 1972, that a major restructuring of the mental health program was being enacted on the basis of a report written by Dr. John Cumming for the new NDP government. This, in concert with proposed changes in the provincial Mental Health Act suggested a radical departure from former practice. The idea, clearly, was to extend treatment into the very homes of the citizenry.

While this has potentially positive characteristics, many citizens in Kitsilano felt the need for further information. It was believed by some that, because of their past experiences with the mental health establishment, this plan was a further encroachment on their daily lives without necessarily benefitting, nor more importantly, being

controlled by them. Investigative research conducted in the main by the Mental Patients' Association supported the contention that a far-reaching bureaucracy had already been set up, making any forthcoming 'citizen participation' rather meaningless, and quite obviously providing the stamp of approval required by this politically sensitive program.

While this may be true, the citizens of Kitsilano expressed, in a number of well-attended and broadly representative meetings, their desire to at least get a foot in the door. This Citizen's Committee and its related documents are results of the expressed desire of residents in this community to have a large say, if not control, in the mental health program affecting them.

## B. Treatment Principles

The total membership of the team as it is presently conceived by the Coordinating Committee is 'professional'. It is not an exaggeration to state that many individuals who have been through the large public mental health system distrust professionals. This is due in part to treatment methods, in part to gen-

eral attitudes of nurses and doctors, and in part to the whole fabric of mental health philosophy guiding the program. In any case, many former patients, as well as other interested citizens, want a say in the program; more importantly, they expect better and more humane treatment when in need. The dignity of the person seeking help should be the paramount concern of the Team. The following principles can serve as a guide to the type of treatment expected:

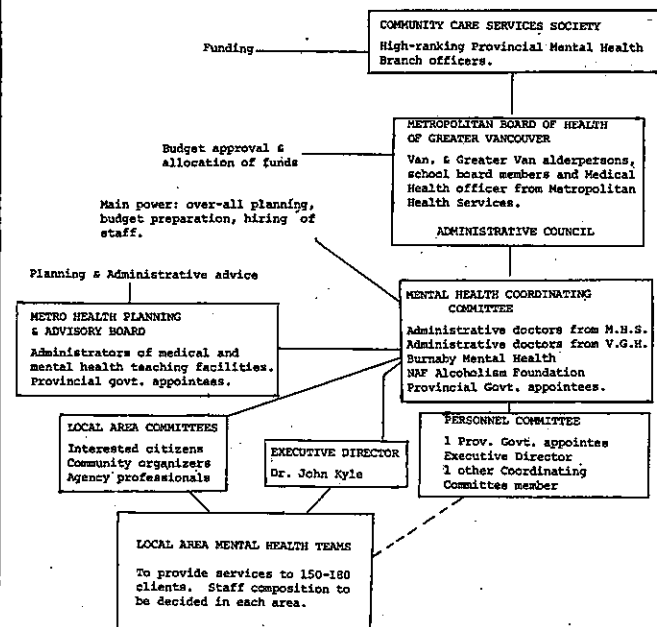
(i) People should be treated with respect as the individuals they are and not solely on the basis of arbitrary classification;

(ii) As many of the problems confronting the Team include physical, emotional and intellectual elements sensitive individuals are needed who can adapt to their patients, as opposed to forcing their patients to adapt to them or their ideas of what is normal;

(iii) It must be recognized that an essential element of any 'treatment' is the subjective bond formed between the person seeking help and the Team member;

(iv) Occupational therapy is valuable if it teaches the person a useful skill. It is a waste of ev-

## WHO MAKES THE DECISIONS



The following budget, prepared by the Steering Committee, is based on the assumption that the project will be self-sufficient. The total cost for the first year of the Kitsilano Mental Health Project, namely the main mental health centre and an out-patient clinic, is estimated at \$1,000,000. It is also the opinion of the committee that longer stay residential facilities will need to be established in the near future.

## A. Mental Health Centres

The centre will provide the following services and functions: administration, office therapy, drop-in services, 24-hour walk-in crisis service, group therapy, group activities and friend-advocate home services.

Salaries (employee benefits are included in the figures)

1 Coordinator at \$15,000	\$15,000
2 Secretaries at \$8,000	\$16,000

(These salaries, whilst slightly higher than average, take into account the fact that the secretaries will be expected to handle book-keeping and medical records. Not only that, they will be part of the Team, and as such will relate directly to clients when the need arises.)

2 Half-time Psychiatrists (250 sessions at \$87.50 per session = \$21,875)	\$43,750
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(It is hoped that the project will be exciting enough to attract at least one psychiatrist who would be prepared to work full time for an annual salary of \$21,875.)

11 Mental Health Workers at \$10,000	\$110,000
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(To include one full time coordinator of volunteers and at least one worker with special knowledge of community resources. The workers will each act as friend-advocates to a number of clients and will cover the 24-hour crisis service and drop-in service in

# PROJECT RUN ...

everyone's time to attempt to evaluate a person's ability by grading his interest in making wallets;

(v) In the case of 'freaking out', intensive efforts must be made by staff and volunteers to help the person deal with the shame he/she feels at freaking out. He/She must be helped to deal with the terror experienced at the thought of freaking out again (by recognizing the relevant physical symptoms and dealing with them consciously, etc.);

(vi) People coming for help must be encouraged and aided to take up the threads of their life again and contribute to the community in a meaningful way;

(vii) Drug therapy should be kept to an absolute minimum, for too often it has been used as a method of keeping the person quiet as opposed to functionally helping him/her. If a person is depressed, there is usually good reason for it, such as unemployment and poverty, family hassles, etc.;

(viii) Embodied in (vii) above is the recognition that humane 'treatment' on an individual basis is no substitute for widespread social reform at every level;

(ix) It should be obvious that

ongoing consultation and cooperation among staff and people seeking help is a necessary prerequisite to a successful and meaningful program. Grievances should be dealt with democratically, either through an advisory executive and then to a general meeting of staff and recipients, or through some other mechanism jointly determined;

(x) It is felt that constant follow-up work is important, not only from the point of view of funding, but for the general interest and morale of all participants.

## C. Team Objectives

Generally, the objectives of the Team are to provide better health care for those who want it. Specifically:

(i) To treat in the community people who would ordinarily require hospitalization, and to shorten hospital stays of those who require in-patient care;

(ii) To provide alternatives to rehospitalization of those recently discharged from hospital;

(iii) To provide an organizational base for a variety of community mental health programs for all ages and for the necessary pre-planning of these programs;

(iv) To assist other agencies, community groups and associated personnel to deliver better care to the mentally disabled.

While these are the prescribed objectives of the Team, it is obvious that without community support there is very little chance of real success. Therefore, it is further suggested that:

(v) The Team work in partnership with community representatives in order to ensure that it is responsive to community needs and that community resources are used to best advantage; and

(vi) Citizens be encouraged to participate in all phases of the Team's work, including planning of services, evaluation, and direct service to the people. (In this regard, it is anticipated that some citizens will become paid members of the Team.)

## D. Citizen's Committee

Throughout this document, and as has been expressed in the extensive community activity surrounding this program, citizen input, if not control, is a key element. If this is to become a reality, this body must be broadly representative of all

(cont. on back page)

## HERE'S WHERE WE WOULD LIKE THE MONEY TO GO

The committee has given priority to the principle of equalizing services for all. It is convinced that this was a significant element in the creation of a cohesive and effective team. Experience elsewhere (e.g., Youth Workers at Toronto General Hospital) tends to support this view.

### Capital and Overhead Costs

Accommodations: rent or mortgage payments on a very large house at \$600 per month.

Telephone, telephone installation and rental, heat, electricity, etc.

Equipment and Furniture for offices (2), office therapy (2), drop-in areas (2), crisis rooms (2), extend-advocate office (2), group therapy and meeting rooms (2), activities room (basement), bathrooms with baths and showers.

House renovation (may be included in mortgage) (these estimates have been discussed with a professional architect who thought them to be reasonable.)

Supplies and materials:

Office \$1,800

Drop-in/coffee etc. \$2,000

Household supplies \$1,600

Medical \$3,000

Activities \$1,200

Crafts \$21,800

\$10,740

General expenses:

Client transport \$4,450

Food \$1,200

Baby sitters \$1,750

Homemakers \$2,400

Household repairs \$600

Moving expenses \$600

Recreation \$2,000

\$12,000

\$12,000

### Contingency

\$2,000

\$57,100

\$59,100

\$235,850

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# MENTAL HEALTH TEAM COMES TO KITSILANO

Mental health, like physical health, affects everyone. The days of placing mentally ill people in jails are thankfully gone, yet some attitudes and institutions remain which are shameful and, in some cases, barbaric.

What is a mentally ill person?

To answer that, one has to answer: what is mental illness?

Mental illness, in most cases, is *differentness*. To be extremely different from the 'average' is to ensure one's committal in some mental institution, and the laws reflect that fact. The trouble is, interpretation of how different is vague and usually in the hands of people who shouldn't be making such decisions, like police. There should not be laws against mental illness. There should be treatment. There should also be the removal of the causes of mental illness.

Many people break down because they cannot cope with the pressures imposed upon them by poverty, inflation, family hassles, racial injustice, sexual discrimination.

It essentially boils down to being recognized, to being allowed dignity, and to possessing amenities of life. There are other causes of mental illness, like brain damage; yet, the vast majority of people committed to mental hospitals or given drugs are not 'sick'. Rather, they are socially disabled.

## WHAT DOES IT MEAN TO YOU?

ANYONE WHO  
HASN'T  
EXPERIENCED  
STRESS...  
PLEASE HOLD  
UP YOUR HAND



The Kitsilano Citizen's Committee was formed to ensure adequate citizen participation in any mental health program conceived for this area. A glance at the accompanying charts will indicate that high-level decisions involving millions of dollars are being made by medical-professional personnel who, while their hearts may be in the right place, require our suggestions to make this program really successful.

This means *YOUR* involvement on the Citizen's Committee, which has been active for some months now, meeting with administrative personnel, forming budgets, holding public meetings.

What type of mental health team do we want in Kitsilano?

We want one that is responsive to the needs of the community, knowledgeable in the problems and resources to be found here.

This means people with a different approach to the field of mental health. It means people willing to co-operate and function with citizen guidance; people willing to recognize that living conditions play a large role in making people unstable.

In other words, we want a special kind of person, unfettered by the old methods, willing to try new ones to meet new problems.

We want to keep people out of hospital. We want to provide alternatives to Riverview.

Mental illness, you know, is not some weird disease. It is what happens to people, to anyone, when the pressures get a little too hard to take. It therefore involves you.

Join the Citizen's Committee and do something about it.